

21 October 2020

Nitro advises of low impact security incident

Nitro Software Limited (ASX:NTO) (“Nitro” or the “Company”), a global document productivity software company, advises of an isolated security incident involving limited access to a Nitro database by an unauthorised third party.

The relevant database supports certain Nitro online services and has been used primarily for the storage of information connected with Nitro’s free online products. The database does not contain user or customer documents.

Nitro's investigation into the incident remains ongoing. There is no evidence currently that any sensitive or financial data relating to customers has been impacted or that any information has been misused. Nitro has elevated its monitoring and security protocols and has not identified any further malicious activity connected to the incident.

In line with its Incident Response plans, Nitro took immediate action following the incident and confirms that the Nitro IT environment is secure. Nitro has notified the applicable regulatory bodies and continues to work with cyber security specialists. Nitro will continue to comply with its notification obligations as it finalises its investigation.

The incident has had no material impact on Nitro’s ongoing operations.

Nitro does not anticipate a material financial impact to arise as a result of this incident and, as such, the incident is not expected to impact the Company’s prospectus forecast for FY2020.

Ends

Authorised for release to the ASX by the Board.

Enquiries

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About Nitro

Nitro is a global document productivity software company driving digital transformation in organisations around the world across multiple industries. The Company's core solution, the Nitro Productivity Suite™, provides integrated PDF productivity, eSignature and business intelligence (BI) tools to customers through a horizontal, SaaS and desktop-based software suite. Nitro's software solution is highly scalable, serving large multinational enterprises and government agencies, as well as small business and individual users. Nitro has over 2.2 million licenses sold, and over 11,000 Business Customers in 144 countries around the world, including global market leaders across multiple industries, over 68% of the 2019 Fortune 500, and two of the 2019 Fortune 10. Nitro is headquartered in San Francisco and has offices in Dublin, London and Melbourne.

For more information on Nitro, please visit

Website: <https://www.gonitro.com/>

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All statistics provided are as of 30 June 2020.